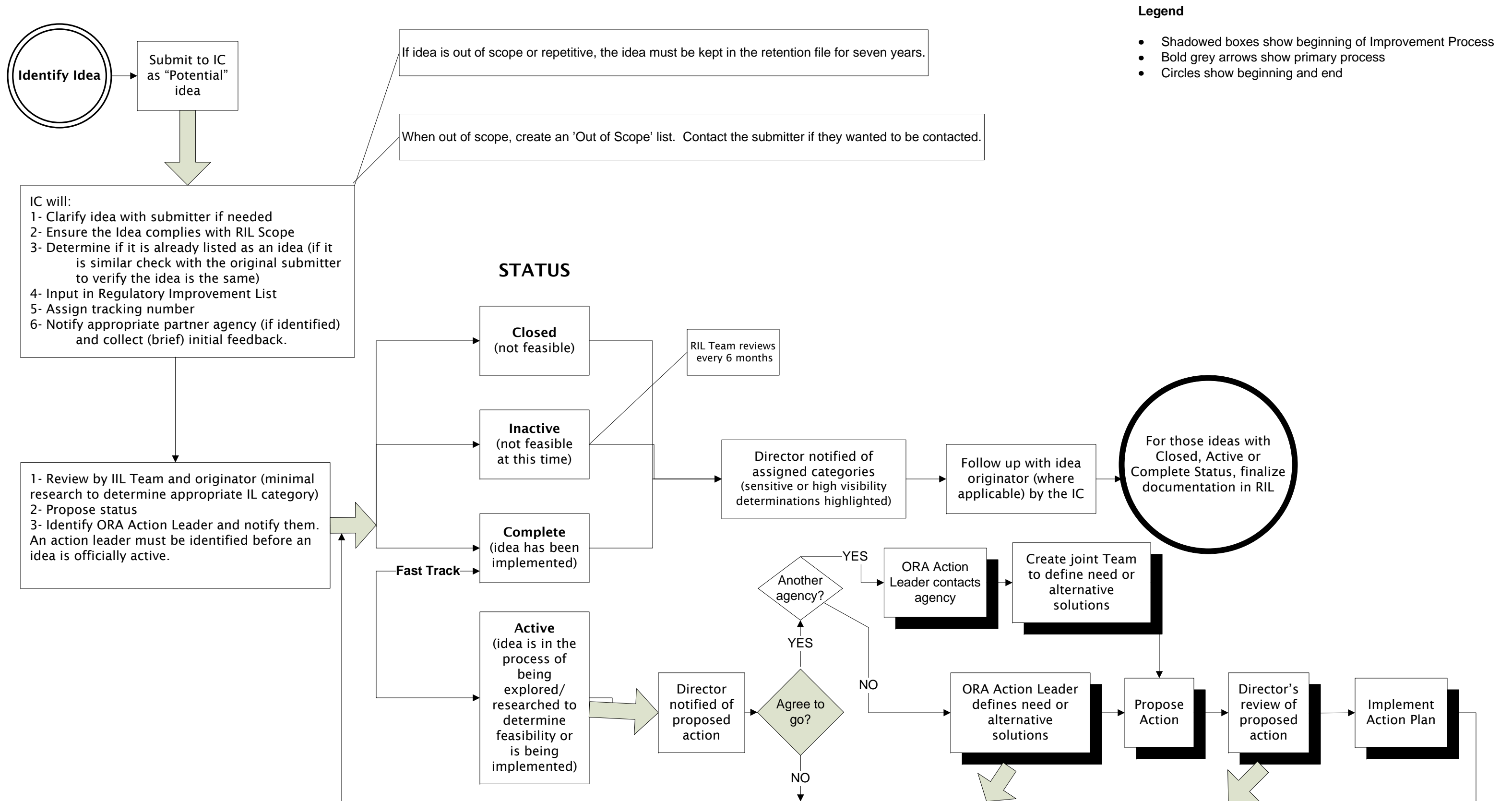


Regulatory Improvement List (RIL) Process Flow Chart



Legend

- Shaded boxes show beginning of Improvement Process
- Bold grey arrows show primary process
- Circles show beginning and end

NOTE: ORA Action Leader can determine that idea is Closed, Inactive, or Complete at any time.