



Connecting YOU with the resources you need

The Governor's Office of Regulatory Assistance (ORA) helps you find the information you need to navigate environmental permits and operate your business. You can contact our knowledgeable staff or visit our web site to find answers to your questions about regulations, licenses, and approvals.

ORA can:

ENVIRONMENTAL PERMITTING

- ▶ Guide you through the environmental permitting process.
- ▶ Save you time and money by clarifying requirements up front.
- ▶ Provide one-on-one consultation and research project-specific requirements.

SMALL BUSINESS

- ▶ Provide you with online information and tools to help you operate your business.



ORA Services

Environmental Permitting

- ▶ **ORA.wa.gov.** Our web site connects you with environmental permitting resources 24 hours a day.
 - **Project Questionnaire.** This questionnaire asks a series of questions to help you determine early on what permits, licenses, or approvals your project may need. It's quick, easy, and anonymous!
 - **Environmental Permit Schematics.** These flowcharts illustrate the step-by-step process of dozens of environmental permits, and identify which tasks are your responsibility and which are the regulatory agencies'.
 - **Washington State Environmental Permit Handbook.** The permit handbook contains details about most of the commonly required environmental permits in the state and has links to regulatory agencies statewide.
- ▶ **ORA Service Center—Real People with Real Answers.** For project-specific questions, give us a call Monday through Friday, 9:00 a.m. to 4:00 p.m., or send us an email.
- ▶ **Regional Assistance Leads.** Our regional leads provide specialized guidance to applicants with complex projects. Contact us, before you start, to be sure you get the permits you need—when you need them. Call or email the ORA Service Center for information about your regional lead.

Small Business

- ▶ **Business.wa.gov** is ORA's online business service center where you can learn to plan, start, and grow a business in Washington State. Visit business.wa.gov to:
 - Find quick information like current minimum wage, sales tax rates, or area business associations.
 - Research topics like industry-specific tax guidance, laws and rules, and market information.
 - Learn about opportunities like grants and loans, government bidding, and tax incentives.
 - Handle common business transactions like applying for a license, scheduling an inspection, and paying taxes.

If you require this document in another format, contact the Office of Regulatory Assistance. Persons with hearing loss can call 711 for Washington Relay Service. Persons with a speech disability can call (877) 833-6341.

ORA publication number: ENV-001-07