



The Governor's Office of Regulatory Assistance (ORA) is here to help citizens and businesses navigate regulatory systems

Call or email us if you have questions about:

Environmental Permitting

- ▶ **www.ORA.wa.gov.** Our website connects you with environmental permitting resources 24 hours a day, including the:
 - **Project Questionnaire.** Based on your input, the questionnaire helps you identify the permits, licenses, or approvals your project may need. It's quick, easy and anonymous!
 - **Permit Handbook.** Find information about commonly required environmental permits, licenses, and approvals and links to regulatory agencies statewide.
 - **Permit Schematics.** Follow permit processes step-by-step and learn how agencies and applicants work together.
 - **Fact Sheets.** Download information on specific activities such as building docks or developing land and learn how to save time and money when applying for permits.
 - **JARPA Guidance.** Find the Joint Aquatic Resources Permit Application (JARPA) form and guidance at www.epermitting.wa.gov.
- ▶ **Information Center—Real People, Real Answers.** For one-on-one help, give us a call M-F, 9-4 at 800-917-0043, or send an email to help@ora.wa.gov
- ▶ **Regional Assistance Leads.** Our regional leads provide specialized assistance for complex projects. Call or email the Information Center to see if an ORA Lead is best for your project.

Small Business

- ▶ **www.Business.wa.gov** Our online business assistance tool can help you plan, start, and grow a business in Washington State. Visit Business.wa.gov to:
 - Complete common business transactions online like applying for a license and paying your taxes.
 - Find information quickly about minimum wages, sales tax rates, hiring and managing employees, and area business associations.
 - Learn about tax incentives and business opportunities to contract with government.
 - Research topics like industry-specific tax guidance, laws and rules, plus market information.

Connecting you with
the resources
you need

1-800-917-0043
www.ora.wa.gov
help@ora.wa.gov